
Communication rights in behaviour support

Video audio transcription



The
Right
Direction

Working together on positive
behaviour support (PBS)

Video audio transcription

[Communication rights in behaviour support planning](#) (watch video)



Dr Jennifer Frean, Communication and Inclusion Specialist
(The University of Melbourne; Melbourne, Victoria)

Something that was really clear when we started this project is that people's rights can easily get overlooked in the behaviour support planning process.

One way we can overcome this is by talking with participants about these rights, which strengthens engagement and trust between practitioners and participants.

Many participants aren't even aware that they have rights in this process.

It's your role as a practitioner to share these rights with them and uphold them. And remember that engagement is communicating with the person, not at them.

We have this poster on our website, which can help you to speak with people about participants' rights.

Some of the rights that they have that are worth talking about in particular... They have the right to have information about behaviour support planning and understand it. They have the right to have choices and to say no. And they have the right to be spoken to and about with respect.

Something that we hear from a lot of people involved in the behaviour support planning process is that people speak around them rather than to them. And that can be very dehumanising when you're sitting in the middle of that conversation.

And so, it's important to give that dignity to the person as you have these discussions and remember their communication rights.

So just, perhaps, printing this out, keeping it somewhere prominent... So that you can keep engagement, communication and the participants' rights at the heart of everything you do.

Closing credits (text presented on screen)

How will you use these ideas to improve engagement in your behaviour support practice?

Web address: therightdirectionpbs.com



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